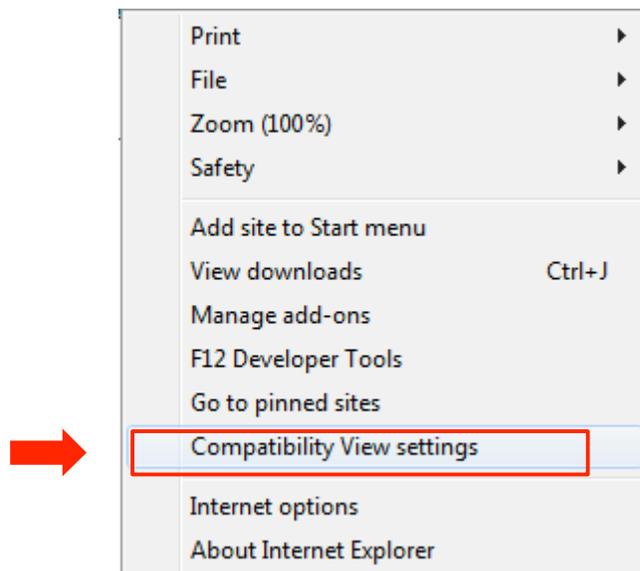
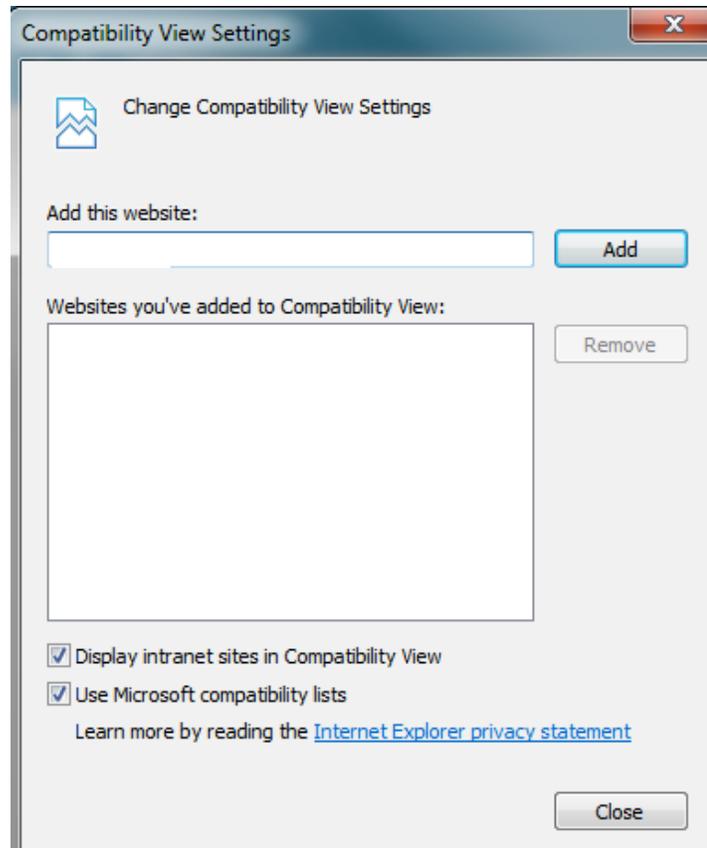


If you are running Internet Explorer 11, you may experience difficulties with using the features of this web page. Before logging into your account, please follow the below instructions:

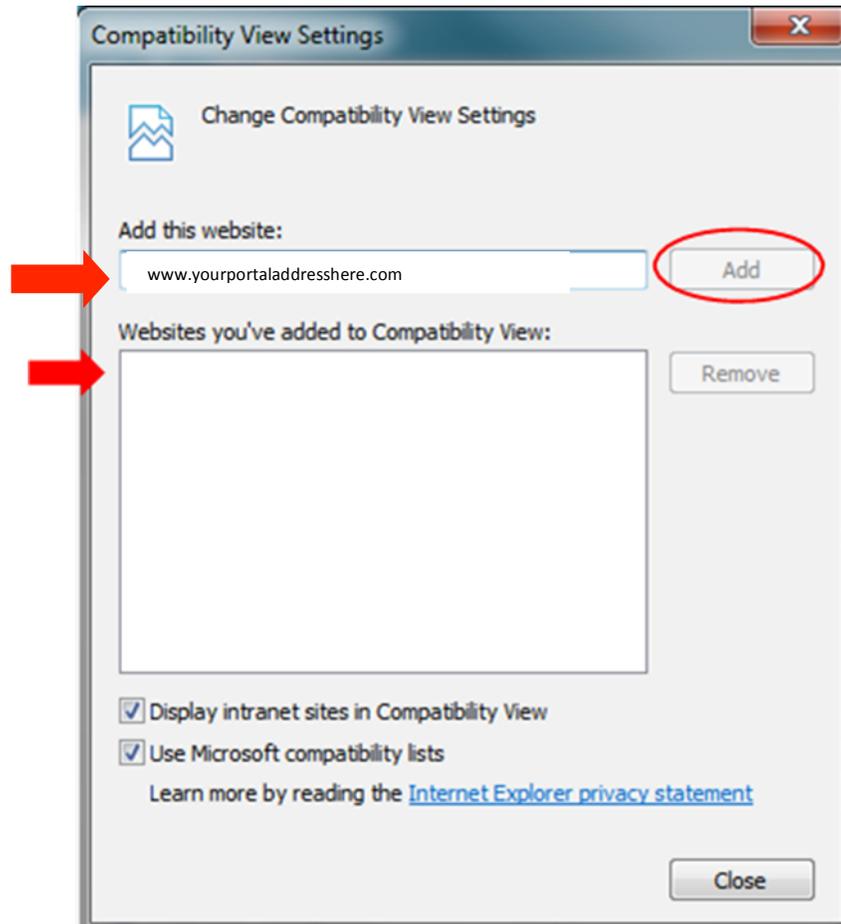
1. Select **Tools** in the Internet Explorer 11 toolbar. If you do not see the **Tools** option, select the  icon in the top right corner of the browser.
2. From the **Tools** option or the  icon, select **Compatibility View Settings**, as shown below.



3. When **Compatibility View Settings** is selected, the following screen is displayed.



4. Within this screen, type in the website name (www.ebt.acs-inc.com) where the arrow indicates in the image below, and click the **Add** button. This action will add the website to the list in the box indicated by the last arrow below.



5. Click on **Close** and you will be returned to your original web page. This site has now been added to **Compatibility View** and you may continue with logging in and accessing your account. If you continue to experience difficulty with the site, please review the instructions again carefully or contact Customer Services at the number located on the back of your Card for assistance.